

## Annual Report

# 2020







#### **Our Mission**

The Children's Study Home is dedicated to partnering with families by providing innovative and educational programs and services that strengthen children and families; empowering them to succeed at home, within the community, and throughout life.

#### **About Us**

The Children's Study Home, a social services nonprofit, serves children, adolescents, and families with special needs throughout the Pioneer Valley, the Berkshires and Cape Cod areas. The children we serve are often struggling to cope with behavioral, psychiatric, and cognitive issues related to the experiences they have survived. Our staff assesses their needs and develops individualized service plans that foster recovery, growth, and wellness.

#### **History**

The Children's Study Home was originally founded in April of 1865 as The Springfield Home for Friendless Women and Children. This organization was one of the first social service agencies in Massachusetts and was started by a broad group of religious leaders 'to provide a temporary home for friendless and destitute women and children; and to give them employment and instruction with the ultimate design of providing for them a more permanent situation, or of fitting them to maintain themselves.' (Agency Constitution, 1865)

For full history, please visit www.studyhome.org

#### **Our Partners**

The Children's Study Home is proud to serve children and families in partnership with the Department of Children and Families and various public school districts. Throughout the years, we have also worked with other state and federal agencies.

#### **Our Licensers & Accreditor**

We are approved by the MA Departments of Elementary and Secondary Education (DESE) and Early Education and Care (DEEC). We are proud to have received our accreditation by the Council on Accreditation (COA) in FY 2020.



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#### Kandy Tranghese, CPA | Board President

The Children's Study Home continues to adapt and grow in this ever changing environment. It is with great pleasure that I present to you the annual report for fiscal year 2020.

The Children's Study Home continues to be resilient, adaptive and committed to serving the children and families throughout the Berkshires, greater Springfield and Cape Cod areas. The Board of Directors, management and employees of The Children's Study Home remain focused on family reunification, and we realize that serving the community in this unprecedented time is critical to everyone's success and well-being.

Our educational programming continues to adapt to changing regulations and environments at the Mill Pond School Berkshire, Mill Pond School Springfield and the Curtis Blake Day School. Our staff is both dynamic and innovative in their approach to the students. We have stayed true to our pursuit in addressing the therapeutic and educational needs of our children and families. The Children's Study Home is a reliable and respected resource in the community today; consistent with our work since our beginnings, in 1865.

We also remain committed to serving our community. Our family programming includes supervised visitation programs, Fathers in Trust, Camp Casa and the foster care program. The Children's Study Home maintains a Trauma Informed Culture inspiring us to focus on how caring relationships can build resilience to the community we serve in the programming we offer.

As we take on these new challenges, help us to continue in our mission, to partner with families and provide innovative educational programs and services that strengthen children and families. Without your continued community support, we would not be the resource we are today.

Sincerely,

and Tranglese

Kandy Tranghese, CPA Board President

## A GLIMPSE INTO PROGRAMS

## **EDUCATION**

The Children's Study Home offers a variety a special education programs for children and adolescents in the Berkshires and Pioneer Valley. We know that no two children are exactly alike, and each has their own individual needs. To that end, we offer a variety of supports both educationally and therapeutically. Our Mill Pond Springfield Campus consists of two schools, Mill Pond School and Curtis Blake Day School. Our Berkshire Campus consists of the Mill Pond School, located in Richmond, MA.

- MILL POND SCHOOL SPRINGFIELD & BERKSHIRE The Mill Pond staff develops a comprehensive individualized plan for each student. Students receive academic, therapeutic, and extra-curricular services that help each student achieve their identified goals and eventually move on to other opportunities, better equipped to cope and conquer.
- CURTIS BLAKE DAY SCHOOL (CBDS) The Curtis Blake Day School serves children in the first through ninth grades and offers a research-based, individualized academic program for students experiencing a languagebased learning disability in reading, writing and/or mathematical skills. The program engages a powerful language component with a strong emphasis on comprehension strategies.



## RESIDENTIAL

- START ADOLESCENT RESIDENTIAL TREATMENT PROGRAM (Assigned female at birth; Ages 13-18) - The START Program's initial primary focus is creating a safe and secure environment for the youth. The primary treatment protocol used at START is DBT (Dialectical Behavior Therapy). This DBT and Life Skills based group home averages a length of stay between 6 months to 1 year. The program is community-based and provides treatment to youth who need more services and supervision than offered in foster care, and youth transitioning from intensive residential treatment programs.
- THE COTTAGE (Assigned male at birth; Ages 6-13) & SHARP (Assigned male at birth; Ages 13-18) Our group homes are therapeutic environments infused with positive reinforcement and behavioral treatment. We support youth in their recovery from trauma, preparing them for stabilization and permanency. Youth in our group homes have access to a variety of therapeutic and psycho-educational support groups to meet their individual needs. Each youth has an Individualized Treatment Plan developed by a multidisciplinary treatment team that describes specific needs and goals to be accomplished during a youth's stay at one of our group homes.



## **FAMILY SUPPORT PROGRAMS**

Strengthening families, empowering parents, and supporting stable environments for children are at the core of the community-based Family Services Programs at The Children's Study Home. Parents are provided with supports, education, and assistance to build on their strengths and be competent and confident caregivers for their children.

- CAPE COD FAMILY ASSESSMENT & MENTORING SERVICES (FAMS) Supporting children transitioning back from outof-home placement and for youth at risk of requiring out-of-home treatment services, FAMS is a powerful tool for families in need. Mentors engage youth and caretakers in their own home and community to provide advocacy, case management, clinical coordinators, medical and transportation services, educational assistance and parental support.
- CAPE COD FAMILY SUPPORT PROJECTS (FSP) Cape Family Support Project is a trauma-informed after school and summer day program for youth ages 12-17. The program aims to empower our clients to learn necessary life skills, social skills, and coping tools to thrive in their home environment and their community.
- COMPREHENSIVE FOSTER CARE (CFC) A child may need more supportive care and services than can be provided in their family homes or in traditional foster care. Comprehensive Foster Care provides a higher level of structure and supervision as well as advocacy and comprehensive wraparound services. Children receive intensive case management and a multidisciplinary service team for coordinating their care.
- FAMILY REUNIFICATION SUPPORT PROGRAM (FRSP) FRSP is a supportive service for DCF involved families. The FRSP program is committed to providing intensive reunification services to each family. Reunification is a team effort between the parent, the CSH Family Support Worker, DCF, and other community providers.
- FAMILY VISITATION PROGRAM (FVP) The Children's Study Home has visitation services available to families in need of a supportive environment in which to visit with their children. Families requesting visitation services may be requesting visits as part of a court order or through an adoption agreement in which parent/ child visits must be supervised.
- FATHERS IN TRUST (FiT) The Fathers in Trust program is a 32 hour course (on average 16 weeks) that will cover the
  Fatherhood Development Curriculum. Our program is supported and held in conjunction with the After Incarceration
  Support Systems (AISS), a program of the Hampden County Sheriff's Department, which now follows the model "All
  Inclusive Supportive Services". This model now services all men and no longer only incarcerated men.
- PARENT EDUCATION PROGRAM The Parent Education Program is a support service for families involved with DCF who are at risk for neglect and abuse. Families are referred for stabilization and placement prevention. CSH Parent Educators work with families in their homes to identify risks and build on the family's strengths to provide a stable, nurturing home for their children.

## FAMILY SUPPORT SECRET SANTA PROGRAM HIGHLIGHT

Secret Santa is The Children's Study Home's most robust volunteer program! Every year we count on the community, Board of Directors, management and staff to help us make our children's Holiday brighter. Since its inception in the early 1990's, our Secret Santa program has supported over 5,000 children! And, we thank over 160 sponsors that helped bring over 420 smiles to our community children in 2019!

Below is just one of the many touching Secret Santa stories of The Children's Study Home. Due to all of our generous sponsors, who persevere and continue the gift of giving year after year, a mother in our Family Support Program was able to provide her children with gifts during the Holiday!

Ms. Resto enrolled into The Children's Study Home's (CSH) Family Support and Parent Education Program on April 23, 2020. She was referred to CSH by DCF and Family Networks, with reports of domestic violence and abuse from the children's father. Ms. Resto has three children: ages six, two and ten months old.

At first, Ms. Resto refused to communicate with the domestic violence advocate and the assigned CSH Family Support Case Worker, Jennifer Gaynor. She was exhausted from all the providers coming in and out of her life, which she had to explain her life story over and over again. Jennifer attempted to contact Ms. Resto via telephone twice a week with no success. The DCF social worker assigned to the case urged Jennifer to keep trying.



Ms. Resto had a rough childhood with her own mother and does not have the support of her family. The DCF social worker informed Jennifer that there had been an incident in the home, which the cops were called, and a restraining order was put in place on the father of her children. At that point, Jennifer knew that Ms. Resto needed all the guidance and assistance that CSH could provide her. Ms. Resto finally agreed to speak to Jennifer, and in just over a month, Ms. Resto became comfortable enough to answer Jennifer's phone calls. Due to COVID-19, most Family Support Services went virtual, which Ms. Resto was compliant.

Being a single parent Ms. Resto struggles with rent, bills and providing for her three children. With Christmas approaching, Jennifer introduced her to the Secret Santa Program. She completed the program's wish lists for her children and became another family supported by Secret Santa community sponsors. Ms. Resto picked up the Secret Santa gifts from the Family Center and was so very grateful of all the generous gifts received. When she gave the children their gifts, she took pictures of the children opening them. The smiles on their faces were priceless! She could not have provided her children with gifts without the help of The Children's Study Home. Her 10-month-old received a walker and began to use it the same day. These are the special moments that all CSH staff, Board of Directors and community members can cherish in knowing that the work done in our organization really does make a difference!

Ms. Resto is now currently employed at a nursing home. Jennifer was able to assist Ms. Resto in submitting and receiving approval for a City of Holyoke grant to pay her overdue rent and electric bills. Ms. Resto completed the Domestic Violence Course and received her certificate of completion.



Jennifer has been working at The Children's Study Home for 11 months with Ms. Gloria Williams, Associate Director of Family Support, as a Bi-lingual Family Support Worker. With great pride, Jennifer states, "Ms. Gloria is very supportive of her entire team and works very hard to keep us all safe during this pandemic. I have always worked in the human services field and I love being able to assist families in helping them reach their goals, whether it be reunification or parent education. I have dedicated my career to making a difference in the lives of the children/families we serve; and learned that just by giving them a little push to help them achieve their goals makes a world of difference."

The Family Center would like to express our gratitude to the donors for their generosity and for putting a smile on the faces of our children and families.

- GLORIA WILLIAMS | ASSOCIATE DIRECTOR OF FAMILY SUPPORT PROGRAMS



Springfield Central High School JROTC, One of the 160 Secret Santa Sponsors in 2019

## **EMPLOYEE RECOGNITION AWARDS**

**Julian Darku Award For Courage** - This award is given in honor of Julian Darku, who grew up in The Children's Study Home's Foster Care Program and was a resident of the Millbrook Scholars Program. He was a young man that always looked for ways to better himself, approaching each day with a new sense of passion and energy. Julian survived so much trauma that it became too much to bear and tragically took his own life.

Joe Bennetch - Education

**Madison Young Award For Compassion** - This award is given in honor Madison Young, a college student and a staff member of The Children's Study Home at the Cottage for many years. She was always warm, open, and compassionate towards not only the youth and their families, but also all the staff who worked with her. Madison tragically lost her life unexpected; too young for the vibrant spirit that illuminated in everything she did for those around her.

Michelle Tyer - Education

**Outstanding Team** 

Facilities - Administration

**Outstanding Employees** 

Dan Beaudoin Administration, Dianne Lenox Family Support, Tori Jennings Education, Kevin McCoy Residential

**5 Years of Service** 

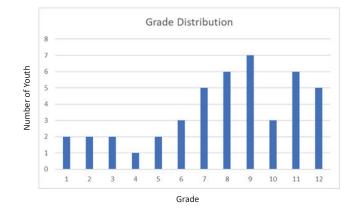
Renee Balboni CBDS, Jane Beaulieu CBDS, Kathleen Caron CBDS, Elizabeth Childs Cape FSP, Paula Corridan CBDS, Nathien Dailey Residential, Leslie Fisher-Katz Administration, Charlie Gonzalez Facilities, Patricia Holman CBDS, Christopher Langelier Administration, Nancy Marchand CBDS, Sherri Mickiewicz CBDS, Kim Monson Administration, Jennifer Morrisino CBDS, Kristina Mulder Mill Pond School Springfield, James Ryan-Wise Mill Pond School Springfield, Karen Sheldon CBDS, Kareem White Residential, Gloria Williams Family Support, Christine Young Foster Care

## **CLIENTS AT A GLANCE**

## **EDUCATION**

#### **Mill Pond School Springfield**

Median Age of MPS-SC Student	15	
# Consumers Served	44	
Male	34	77%
Female	10	23%
White/Caucasian	20	45%
Black	5	11%
Multi-racial or Bi-racial	10	23%
Hispanic	29	66%
Transgender	1	2%

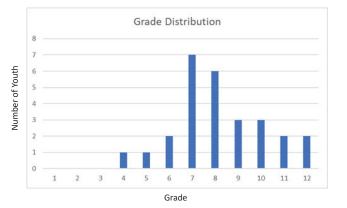


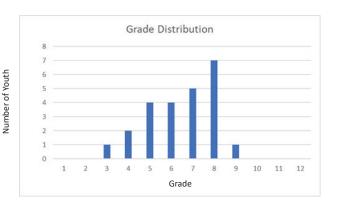
#### **Mill Pond School Berkshire**

Median Age of MPS-SC Student	13	
# Consumers Served	33	
Male	25	76%
Female	8	24%
White/Caucasian	24	73%
Black	2	6%
Multi-racial or Bi-racial	6	18%
Hispanic	3	9%

#### **Curtis Blake Day School (CBDS)**

Median Age of CBDS Student	13	
# Consumers Served	24	
Male	16	67%
Female	8	33%
Planned Discharges	85%	
Disharge Disposition	Graduated	
White/Caucasian	21	88%
Transgender	1	4%





## **CLIENTS AT A GLANCE**

## **FAMILY SUPPORT**

#### **Cape FAMS**

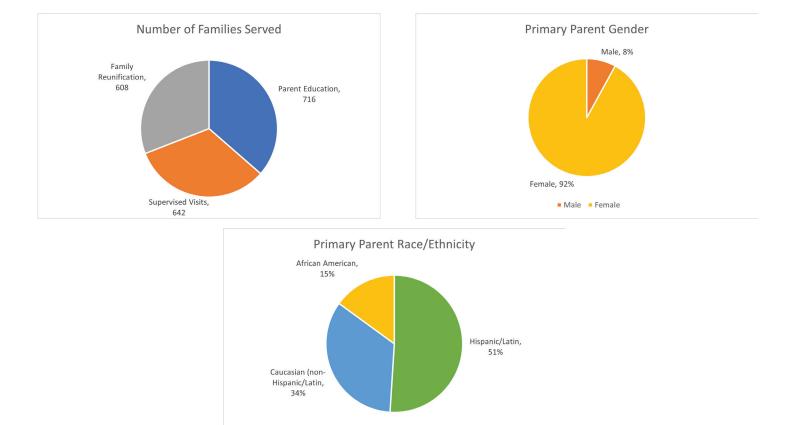
Median Age of FAMS Participant	19	
Average Length of Service	329	
# Consumers Served	18	
Planned Discharges	91%	
Independent Living Status	75%	
Male	7	39%
Female	11	61%
Transgender	2	11%
White/Caucasian	10	56%
Bi-racial or Multi-racial	5	28%
Hispanic	1	4%

#### **Family Support Springfield**

#### Average Age = 25 to 40 Years Old

#### **Cape FSP**

Median Age of FSP Participant	15	
Average Length of Service	213	
# Consumers Served	24	
Male	10	42%
Female	11	46%
Prefer Not to Say	2	89
Transgender	2	89
White/Caucasian	17	71%
Black	2	89
Bi-racial or Multi-racial	4	17%
Hispanic	7	29%



## **CLIENTS AT A GLANCE**

## RESIDENTIAL

#### Cottage

Median Age	9	
Average Length of Stay	298	
# of Youth Served	19	
White/Caucasian	16	84%
Hispanic	9	47%
Planned Discharges	3	75%

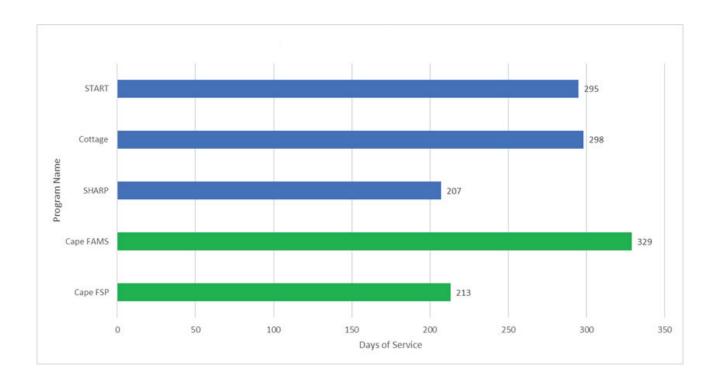
#### SHARP

Median Age	16	
Average Length of Stay	207	
# of Youth Served	24	
White/Caucasian	18	75%
Black	3	13%
Bi-racial or Multi-racial	3	13%
Planned Discharges	13	68%

#### **START**

Median Age	16	
Average Length of Stay	295	
# of Youth Served	13	
White/Caucasian	10	77%
Black	2	15%
Hispanic	9	69%
Transgender	2	15%
Planned Discharges	10	83%
Discharge to Family	7	58%

## AVERAGE LENGTH OF SERVICE



## **A YEAR OF RESILIENCY**

The COVID-19 pandemic has brought about unforeseen changes in most areas of our personal lives and especially throughout organizations. The Children's Study Home has become resilient and adaptive throughout all of our programs and management. Our staff continues to be essential in providing the necessary care to the children and families that we serve. The Executive team and managers give us some insight below into how each department has become adaptive, navigated to the new norm and succeeded in providing the stellar care to those that depend on us the most. Thank you to all the staff for continuing The Children's Study Home's 155-year legacy in striding for our children and families to become stronger, healthier, and more resilient.

## **EDUCATION**

"In our schools, we worked hard as a school community to minimize and normalize the "COVID changes" for our students. We celebrated student birthdays with car parades, balloons and treats exchanged in driveways, we created videos to show our students what life at school with enhanced safety protocols would be like, we supported each other deeper in our work as we all navigated new instructional landscapes via zoom and Google classroom. Overall, our students have flourished into respectful and responsible digital citizens and have shown us all how truly resilient they are; rising to the challenges of remote and hybrid learning, and meeting it head on."

#### - Gina Coleman, PhD Director of Education



Mill Pond School Berkshire staff and family before one of the several socially distanced birthday parades for students.

66

## **A YEAR OF RESILIENCY**

## **CAPE FAMILY SUPPORT PROGRAM**

"In the FAMS model during the beginning of COVID we chose "adaptability" as our approach, which is the ability to be creative and flexible in the face of new situations. Because we chose this approach during this pandemic, our youth and families have responded well!

We also continued to adapt to new ways of supporting our youth; via learning, utilizing and teaching remote technology. But, what made us thrive and continue to see resilience in our FAMS youth, was being adaptable to change and continuing our in person visits (safely), during a time of struggle and (even more) need."



#### - Erin Devlin, BA Program Manager of Family Assessment and Mentoring Services (FAMS)

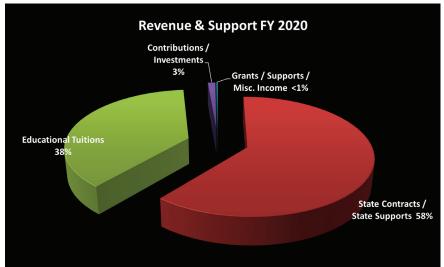
## RESIDENTIAL



"There have been many changes within our residential programs due to COVID 19. One of the biggest changes as been adapting to remote learning. Many of our youth have IEP's and need additional supports throughout the school day. The program staff have been doing an amazing job with identifying creative solutions to support the youth. Each program has also been finding unique ways to engage families and support connection with family as often as possible including video chats, sending/receiving mail and (when weather permitted) in person social distanced visits."

- Kim Monson, MSW, LICSW Director of Residential & Therapeutic Services

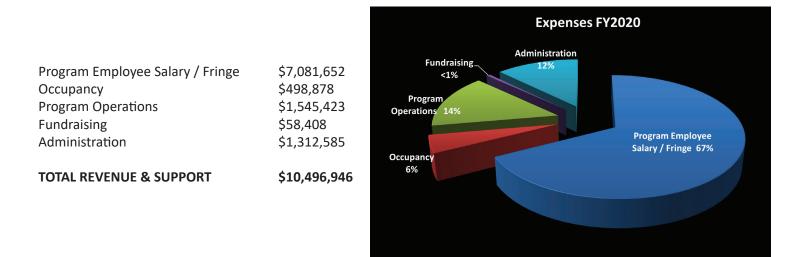
## FINANCIAL & ORGANIZATIONAL FIGURES



State Contracts / State Supports	\$6,646,860
Educational Tuitions	\$4,090,636
Contributions / Investments	\$126,272
Grants / Supports / Misc. Income	\$19,490

TOTAL REVENUE & SUPPORT

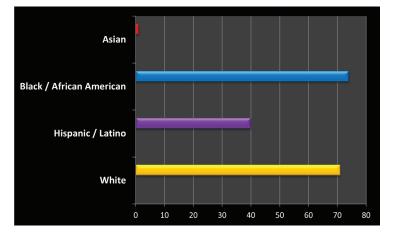
\$10,883,258



#### **Organizational Figures**

We have 186 employees:





## FY 2020 DONORS

LIST INCLUDES DONORS DURING OUR FY2020: JULY 2019 - JUNE 2020

#### INDIVIDUALS

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#### LIST INCLUDES DONORS DURING OUR FY2020: JULY 2019 - JUNE 2020

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A.C. & A.M. Ekstrom African American Females Professor Awards Association Agawam Junior Women's Club Al Dente's Altech Alarm AmazonSmile Foundation Art for the Soul Gallery Baystate Orthopedic Surgery Ctr Baystate Restoration Group LLC Bethany Charismatic Catholic Church Black Birch Vineyard Bulkley, Richardson and Gelinas, LLP **Business West** Carla Santia & Associates Cassidy Financial Services, LLC Catherine Rossi Attorney at Law Central Rock Gym **Chicopee Savings Charitable Fund** Community Foundation of Western MA Country Club of Wilbraham Copley Consulting Group **Cranwell Resort** Crocker Building Company CSBCF/Westfield Bank CyberGrants, LLC Darby O'Brian **Dennis** Group **Derenzy Document Solutions Inc** Doherty, Wallace, Pillsbury & Murphy Duke Insurance Brokerage Eagle Hill Foundation of Mass, Inc. **Employees Association of the NE Enterprise Holdings EPOS Systems** Excel Dryer Inc. Frontline Systems Galvan & Perry LLC Garvey Communications Associates GFCW Agawam Junior Women's Club **GIS Benefits & Insurance Services of NE** Gomes, DaCruz & Tracy, PC Greathorse Guido's Fresh Marketplace Hampden County Sheriff's Department Health New England **ISO New England** James A. Modolo VFW Post 8348 Johnson & Hill Staffing Lawrence Lynch Corp. LLumin Inc. Longo Carpet Cleaning, Inc. M.D. Stetson Company, Inc. Mahaiwe Performing Arts Center Martinelli Law, LLC Maybury Associates, Inc. McClelland Florists MetLife Michele's Salon Millennium Press

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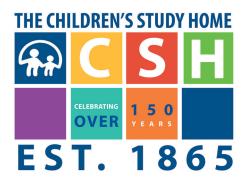
John Morse Retired

Cathy Rossi, Esq. Attorney at Law

Karen Rossi LLumin, Inc.

Beth Simpson Western New England University

Mike Talbot – Past President O'Reilly, Talbot & Okun Associates



## THE CHILDREN'S STUDY HOME 44 SHERMAN STREET SPRINGFIELD, MA 01109

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